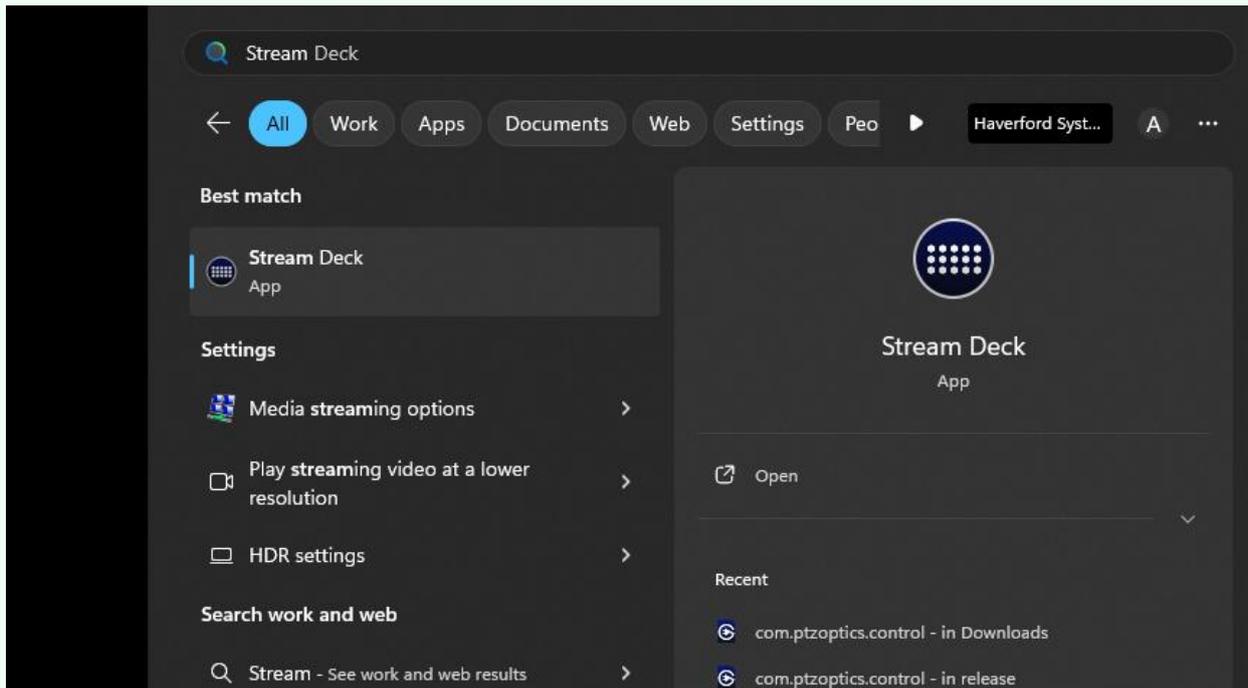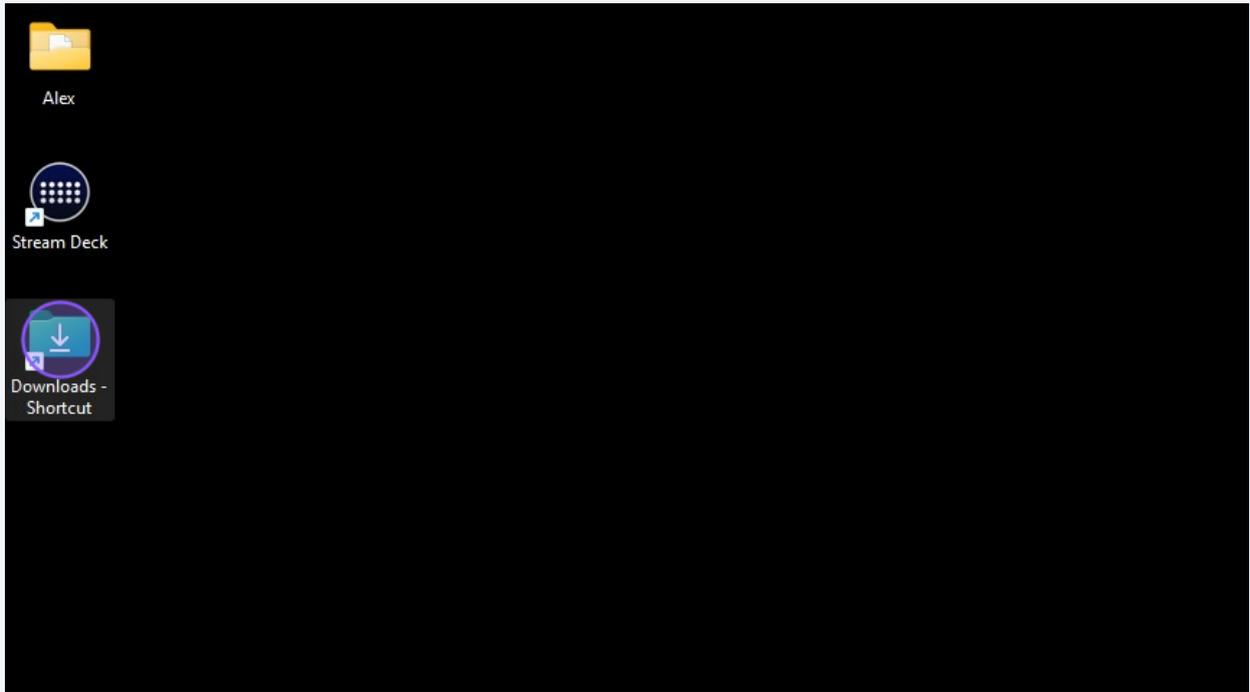# Installing Stream Deck Plugin (Windows)
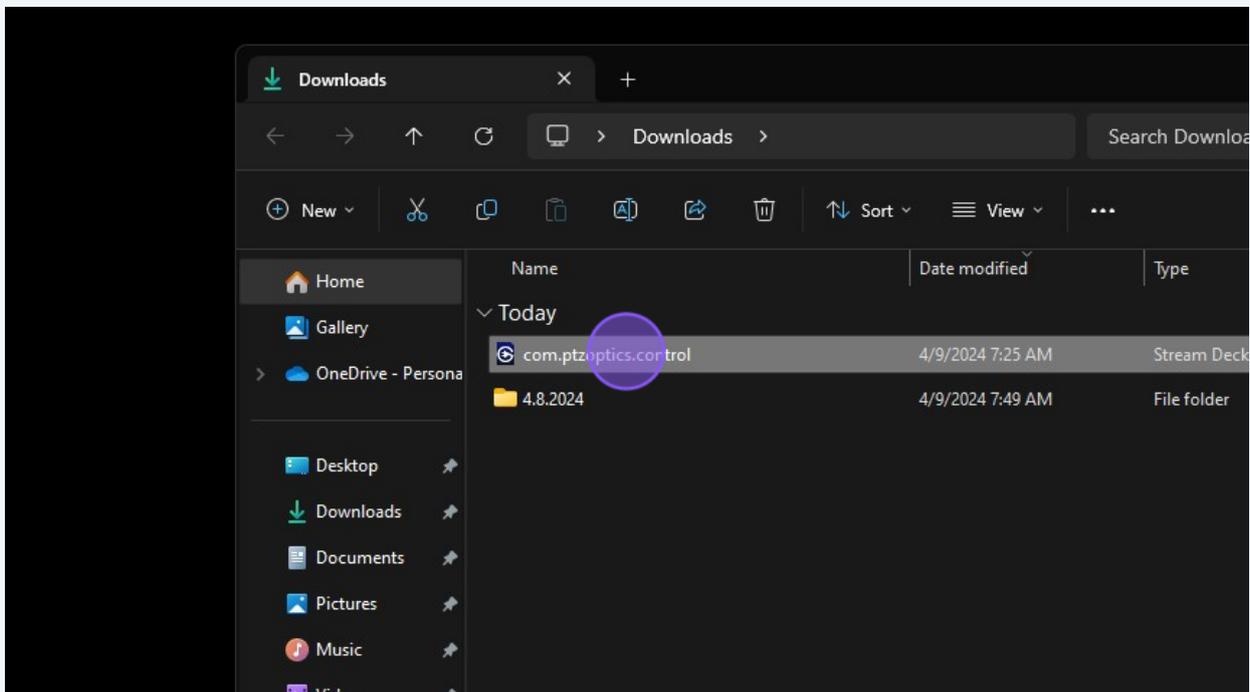
(i) Tip! Verify that the Stream Deck software is installed. Open start menu and type "Stream Deck". If you don't see the program, visit: **https://www.elgato.com/us/en/s/downloads**

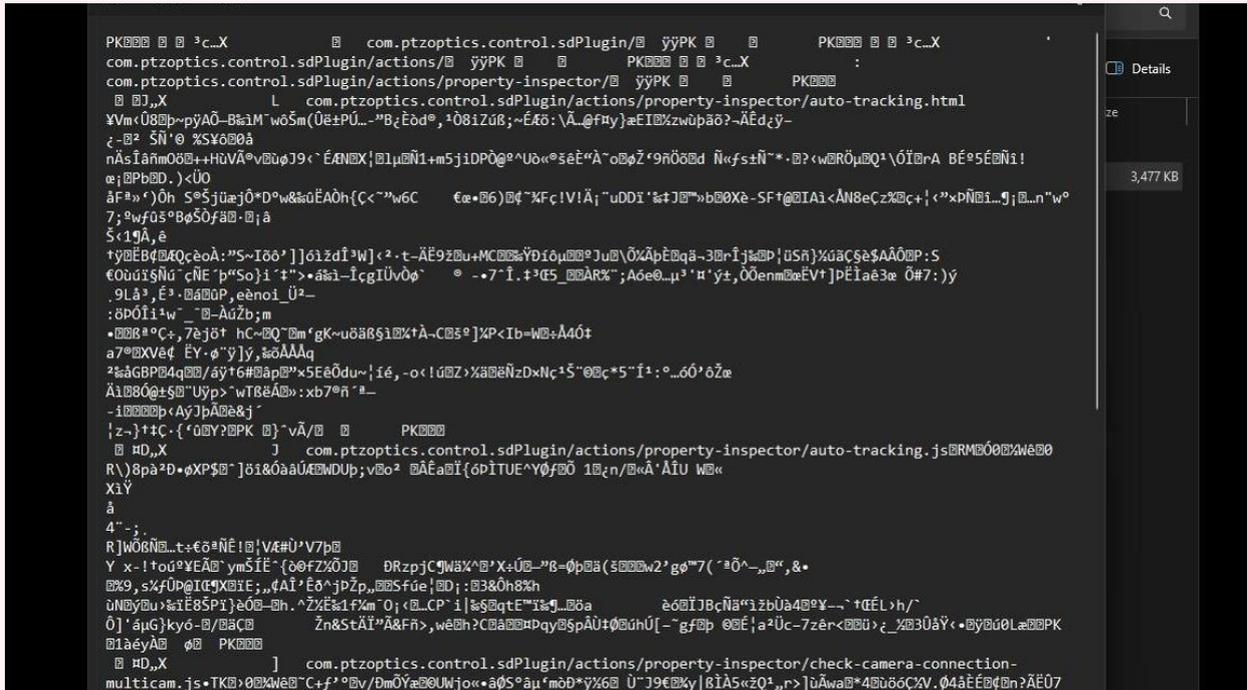**1**   Open your Downloads location that has the plugin

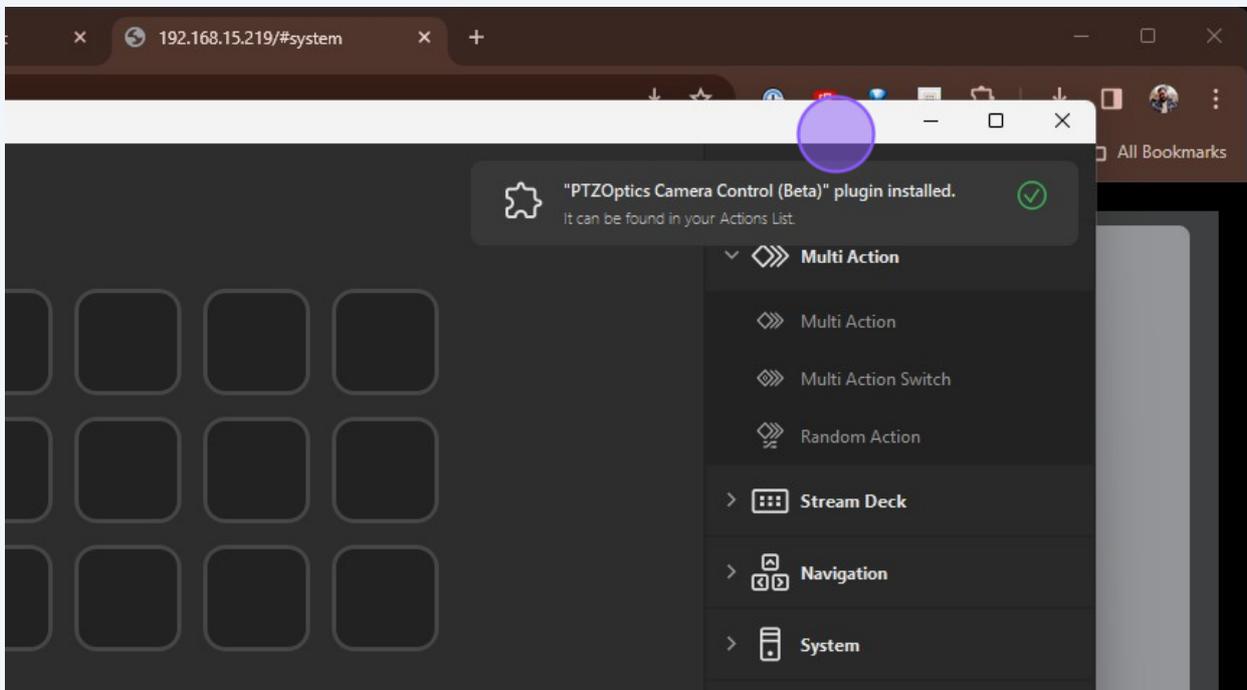**2**   Double-click "com.ptzoptics.control"

⚠️ Alert! If you have an issue with it not automatically installing and it opens up looking like garbled text, please jump to step 7!
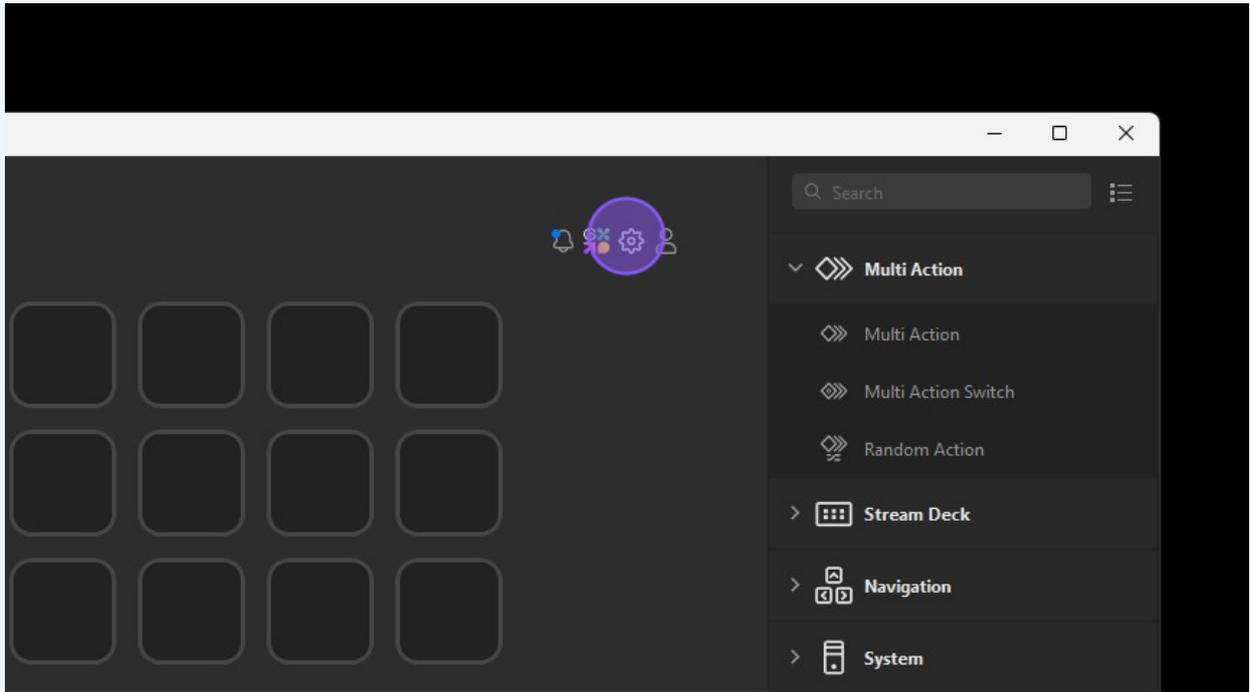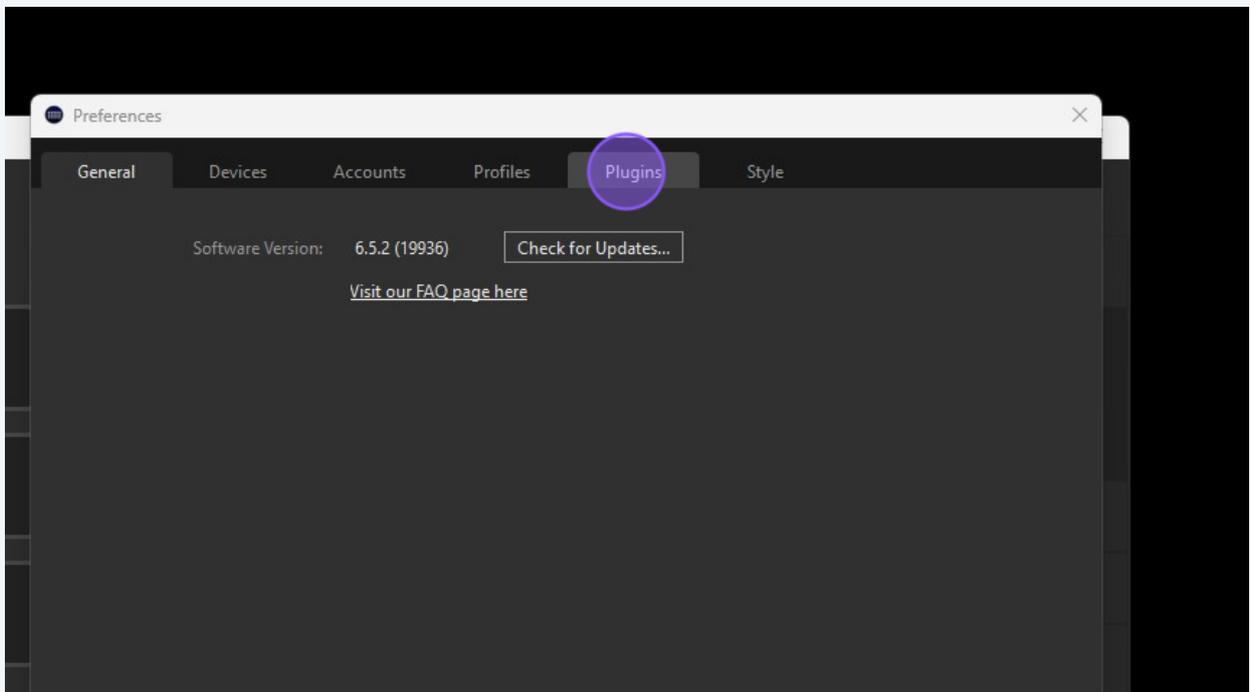

3 Open your Stream Deck software. You should see a banner notification that alerts you to the plugin having been installed.
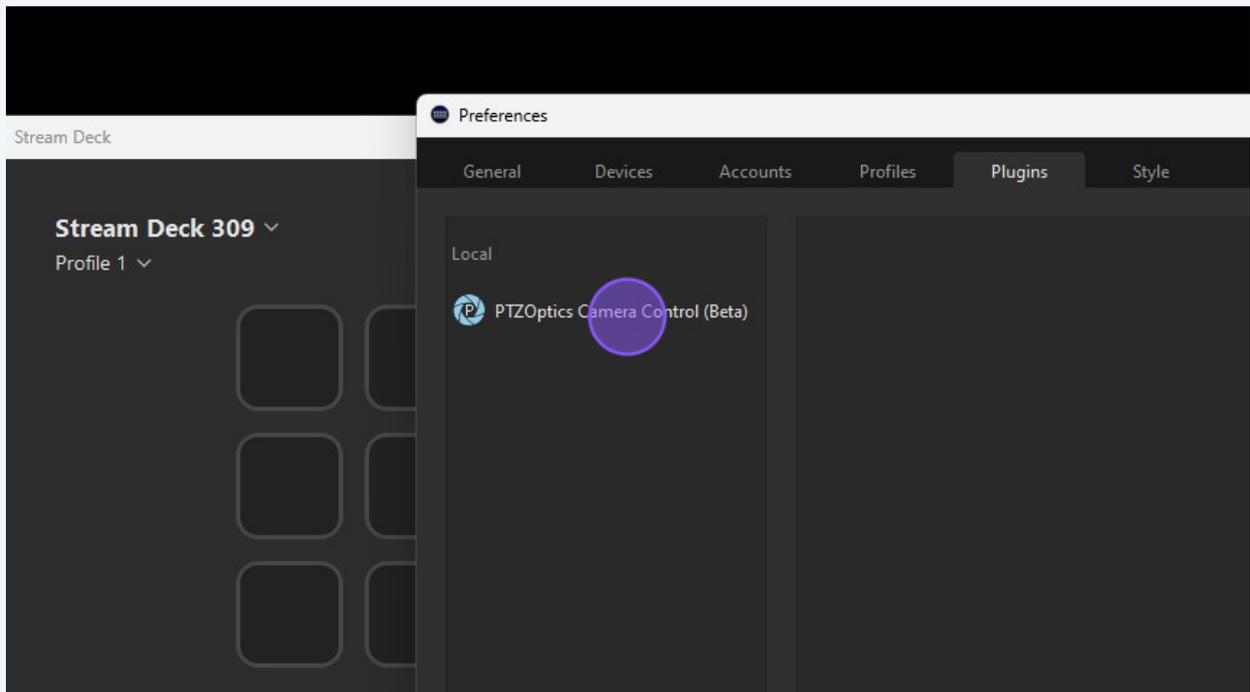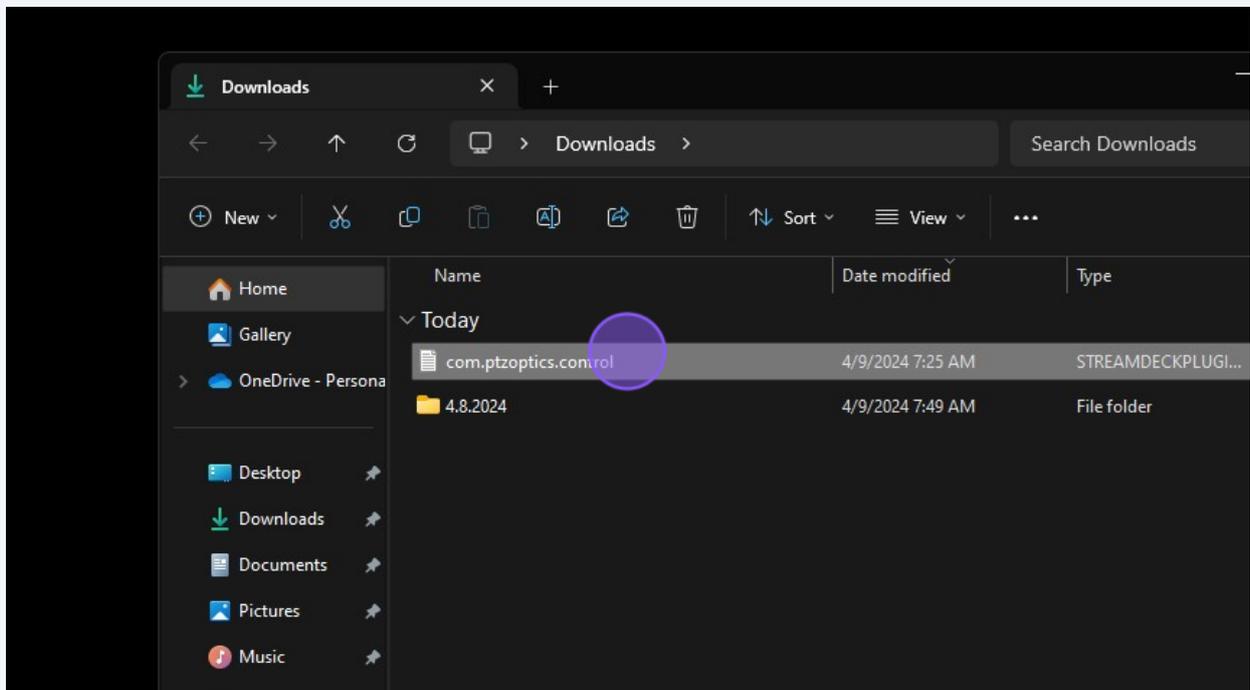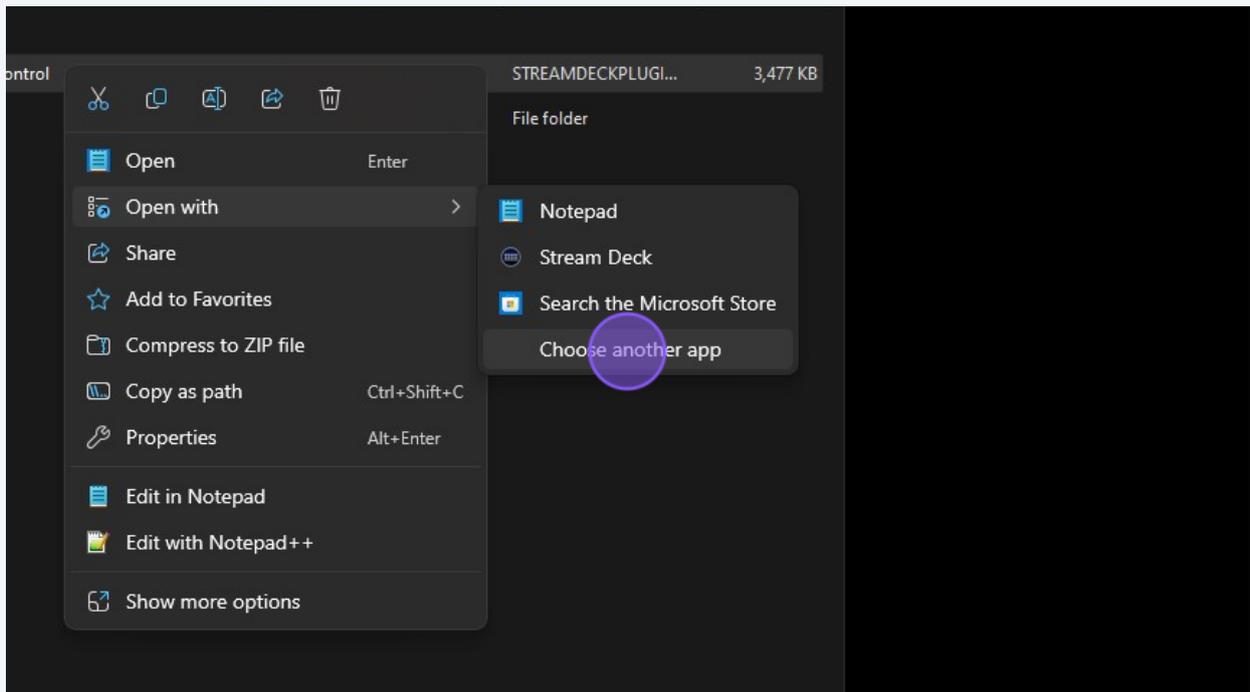
4 Open Settings

5 Click "Plugins"

6 You should see the PTZOptics plugin in your list of Local plugins!
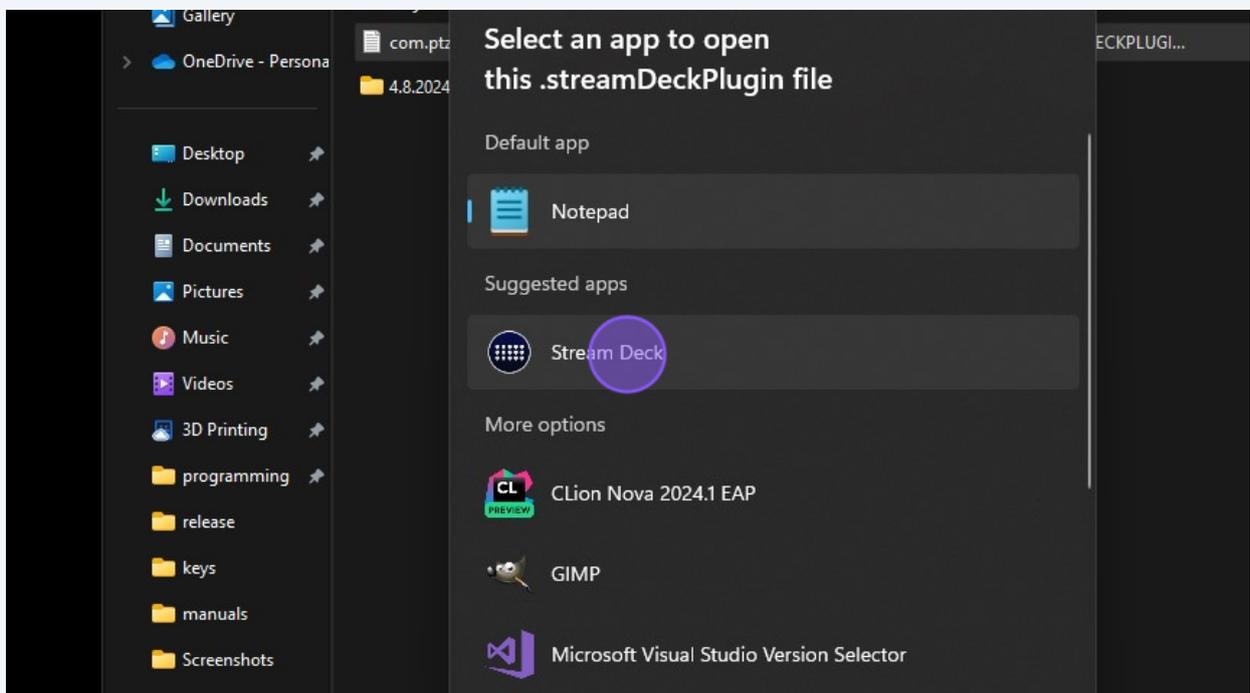

7 Right click "com.ptzoptics.control"

8 Hover over "Open with" and click "Stream Deck" or "Choose another app"

9 Find the Stream Deck application on your computer

10 Click "Always" to remove this issue for your future, and return to Step 3